

On-Street Parking Program

Many streets have rush hour parking restrictions from 7-9 AM and 4-6 PM. Vehicles will be towed if parked on restricted streets during these times.

Take the Time to Read the Signs

On-street spaces allow a maximum of 2 hours of parking. Rates for on-street spaces are \$1.50 per hour. Pay Stations accept nickels, dimes, quarters, and the Charlotte token. Parking at meters is free after 10 PM and Sundays. Be aware of restricted parking during special events and the bright orange NO PARKING signage and/or bagged meters.



Pay Stations

Pay stations offer payment versatility and are easy to use. You can pay by VISA, MasterCard, Discovery, or coins.



EV Charging Stations

Electric vehicle charging stations can be found in the CMGC parking deck and other locations throughout the community. All are available to the public. To avoid a citation, you must be actively charging the vehicle if parking at a location requiring paid parking.



Mobile Payment Only Zones

Two ways to register:

- Download the ParkMobile app from the app store online at www.parkmobile.com
- · Call 1-877-727-5730
- Remain aware of signs that identify pay by ParkMobile app locations only



Booting

The City of Charlotte enacted legislation to allow for vehicles to be immobilized through the use of a wheel lock. The boot will be removed once all outstanding tickets have been paid. Tickets may be paid at the Park It Office Monday through Friday. If the citation is not paid by 5 PM the day of the boot, the vehicle will be towed and the operator must pay all towing fees.



Paying a Ticket

Parking tickets may be paid:

- $\bullet \quad \text{Online at http://charlotte.gov/parkit} \\$
- Via mail: Write citation number(s)
 on the check or money order and mail to:
 Park It
 333 E Trade Street, Suite A
 Charlotte, NC 28202



Towing

Vehicles will be towed during restricted times. Most streets have peak time parking restrictions from 7-9 AM or 4-6 PM. The Uptown division wrecker service provider is Eastway Wrecker Service. Call 704-393-3027 or the City at 311. Persons with outstanding tickets must pay the ticket that caused the tow, the tow fee, and any outstanding tickets.



Appealing a Ticket

An administrative appeal process is available for individuals who believe their parking ticket was issued in error. The appeal request must be completed electronically. Visit the Park It website at http://charlottenc.gov/parkit for more information.

