

# **Metropolitan Transit Commission**



# **METROPOLITAN TRANSIT COMMISSION**

# Wednesday, November 16, 2022 5:00pm

# Charlotte-Mecklenburg Government Center Basement, Conference Room CH-14 AGENDA

I.	• Attendance (Roll Call)  Commissioner Leigh Altman
II.	Approval of the October 26, 2022 Summary (p.5-12)Commissioner Leigh Altman
III.	Chief Executive Officer's Report (p.14-22)
IV.	Report from the Chair of the Transit Service Advisory Committee (TSAC)Krissy Oechslin
V.	Report from the Chair of the Citizens Transit Advisory Group (CTAG)Todd Steiss
VI.	Public Comments
VII.	Informational Items  • CTC Redevelopment - Public Engagement Update (p.24-33)Jason Lawrence
VIII.	Action Item  • None
IX.	MTC Commissioners' Business
X.	Adiourn

# METROPOLITAN TRANSIT COMMISSION MEETING SUMMARY October 26, 2022

(Approved on November 16, 2022)

**Presiding**: Commissioner Leigh Altman, Mecklenburg County Board of Commissioners

#### Present:

Mayor Vi Lyles (City of Charlotte)
Andrew Grant (Town Manager, Cornelius)
Mayor Rusty Knox (Town of Davidson)
Mayor Melinda Bales (Town of Huntersville)
Mayor Pro-Tem Renee Garner (Town of
Matthews)
Brian Welch (Town Manager, Mint Hill)

Mayor Jack Edwards (Town of Pineville)
Bill Thunberg (Town of Mooresville)
Mayor Walker Reid III (City of Gastonia)
Randi Gates (GCLMPO, Gastonia)
Mayor Marion Holloway (City of Monroe)
Brian Borne (City Manager, Monroe)
Mayor William Dusch (City of Concord)

CATS Chief Executive Officer: John Lewis, Jr

## I. <u>Call to Order</u>

The hybrid regular meeting of Metropolitan Transit Commission was called to order at 5:30pm by MTC Chairman Commissioner Leigh Altman, Mecklenburg County Board of Commissioners.

## II. Review of Meeting Summary

The meeting summary of September 26, 2022 was approved.

III. <u>Chief Executive Officer's Report</u> – Based on pages 17-25 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

## IV. Transit Services Advisory Committee (TSAC) Chairman's Report

**Jack Zovistoski** (**Co-Chairman**) reported the following recap: In this month's TSAC meeting we received updates on several key initiatives, of course, recognizing and acknowledging the departure and achievements of John Lewis. We heard members of staff give presentations on the CTC redevelopment outreach, the November 28th service change, and the special transportation service program, along with updates on fare capping. My comments this evening will focus on the outreach program and service changes.

For CTC redevelopment outreach there has been significant effort to reach customers and ask what mobility options they are current using and amenities that would enhance their experience. While the information is still being compiled, early findings are that shelter, climate control, digital schedules with real-time information are our priority, and that 70% of users prefer transferring in Uptown. TSAC would urge all decision-making leaders to spend a day using the transit system utilizing transfers. Public outreach will continue through October and will be ready to present to the full City Council on November 14th.

TSAC also heard about the restoration of certain express routes, the 41X, 61X, and 88X. We discussed this in August and CATS was unable to restore service due to challenges with operator capacity. These routes were originally suspended in March of 2020. These routes are expected to be back in service again beginning November 28th of this year. The CATS PR department is utilizing regular rider alerts and the media blitz to alert the public.

## V. Citizens Transit Advisory Group (CTAG) Chairman's Report

**Edward Tillman (Co-Chairman-City of Charlotte)** reported the following recap: During our last meeting we did have a report regarding the transit center update from Jason Lawrence, which you'll be receiving that update from him as well.

Additionally, I want to follow up on an item that I brought up during our last meeting in which I mentioned there were four current vacancies on the CTAG board, and we got two from Mecklenburg County appointees, one CMS appointee, as well as one appointee from the Board of Commission, and that will be the co-chair that will assist me with this as well. I've got some information that Paulus was able to provide to me. I can forward that on to you so that you can have that. We can certainly fill these additional seats. That's a pretty significant number of the folks, and the monthly commitment is not excessive for this position as well.

#### Discussion:

**COMMISSIONER ALTMAN (Mecklenburg County)**: Wonderful. I will definitely do everything I can to help bring candidates forward. Are you able to say what the requirements are or what you're looking for to anyone who's could be listening?

**MR. TILLMAN**: The Citizens Transit Advisory Group (CTAG) is an advisory committee of the Metropolitan Transit Commission (MTC) that reviews the long-range transit system planning and proposed operating and capital programs from the community's perspective and makes recommendations to the MTC.

CTAG responsibilities include: annual review, comment and recommendations with respect to the Transit Program and budget; review, comment and recommendations on proposed transit financial policies presented to the MTC for approval; review of corridor rapid transit alignments and technology plans recommendations coming out of preliminary engineering and environmental studies; engage in proactive efforts to seek and provide insights on community attitudes towards transit plans and system performance; annual review and comment on market research results; provide input and advice on increasing community awareness of transit-oriented land use planning and its relationship to the implementation of transit investments; and, engage in proactive efforts to increase awareness within the community and key stake-holders on the total value of investing in transit.

While CTAG is not a policy-making body, its recommendations to the MTC fulfill the requirement levied by the Interlocal Agreement that the MTC ensures public involvement in transit planning.

Members may not be an elected official. City appointees are subject to City Council's Attendance and Anti-Harassment Policies and Code of Ethics, Gift Policy and Disclosure Requirements for members of boards.

Meetings are held on the 3rd Tuesday monthly, from 7:30-9:00 a.m. The meetings are virtual with in-person meeting 2 times during the fiscal year.

## VI. <u>Public Comments</u>

**John Cox** - I want to speak with you about an opportunity you have with the redesign of the Transportation Center to turn Charlotte into a truly world-class city. Fast-forward with me to 2028 when the new Transportation Center is open. Not only is it a center for buses and rapid transit, but because of far-sighted planning begun in 2022, it is now a hub for air taxis that reach out as for as Atlanta, Wilmington, and Nashville. These are not the usual helicopters that we all know about, but these are battery-powered, vertical take-off-and-land vehicles that until a few years ago, no one would have dreamed about.

And yet they are here today, in prototype form. The names are unfamiliar - EHang, which is Chinese, Beta, Joby, Airbus, which I'm sure you have heard of, Wisk, which is backed by Boeing, and many others. All are in prototype form, all have financial backing, and all are seeking certification for passenger operation within the next few years.

Charlotte must begin to plan for this revolution in transportation now, and the redesign of the Transportation Center provides the perfect opportunity to do just that. The CTC should be redesigned to make provision for these urban air taxis by strengthening the roof deck to accommodate them. Space should be provided inside the building for ticketing, TSA, waiting areas, and air traffic control. To demonstrate how imminent this revolution is, I just learned that the French have committed to building an air taxi network for Paris in time for the summer Olympic Games of 2024. That's less than two years away, so the time for Charlotte to start moving on the project is now, and the redesign of the CTC gives us a perfect opportunity to take the lead. This revolution is here - NOW.

These improvement to the Transportation Center will not be cheap, but I would suggest that a way to pay for it might be in the form of a government bond issue backed by the revenues to be generated by rentals paid to the city by the operators of the air taxi services and rental car companies. I've seen this done successfully in other jurisdictions, and I believe that it would work here. These would be government bonds, not general obligation bonds, so there would be no burden to the metro area's taxpayers. Thank you for listening.

## VII. Informational Items

#### A. Charlotte Transit Center Design Update

**Jason Lawrence** 

**Jason Lawrence - CATS Planning Director** – shared a presentation on the Charlotte Transit Center Redesign Updater; based on pages 27-55 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

#### Discussion:

MAYOR LYLES (City of Charlotte): Jason, thank you for all of this. I have to say that one of my most difficult things for me to do is imagine what these diagrams actually look like in real person. It would be helpful for me, or I'm wondering if you could provide, so where are those models? I know everything is improved but, you know, when I go to D.C. I go to their underground, but I don't know where you would say "This is the most comparable place that you have something like this." I'm better at that kind of visual, and so I would love to have that opportunity.

Then for those places that are like that, what is their customer satisfaction and what do you find out about them that makes them really good for the customer experience or that works really best for the operators? Some kind of assessment or summary would be something that would help me understand better than the presentation. I remember this kid gave me something, and it was like this little cutout. He went around and pasted them all over the place, and that's how these feels to me, like paste, and I can't really visualize them. That would be helpful.

Then the other thing that I wondered about is whether or not we ought to look at the criteria and take some looks at it a little bit more as an MTC and perhaps take the survey and do this because I think that we need to weigh in on some of the things that we've been hearing, especially if you're outside of Charlotte, and that might be helpful in some of the towns to do that.

Then I'm finally going to say I went over that day to see Jason. He was right, people were really actively engaged. And I was a little bit concerned because I heard someone, maybe

one of our local media people, say all it needs is a little spiffy up, but that just will never ever work. I just want you to know that we have to do something about this center. It serves too many people that have to come to work every day using the system to just say we're going to have to spiff it up. It's just not going to work to do that. Thank you.

**JASON LAWRENCE**: We'll work on some examples and some customer satisfaction surveys that we can bring back, absolutely. Thank you.

**COMMISSIONER ALTMAN (Mecklenburg County)**: And to build upon what you said about just spiffing it up isn't sufficient for all the people who use it right now, I completely agree. Furthermore, our long-term goal is to encourage people who do have another means of single car ridership to do this instead. That's our long-term goal. And so making this a mixed-use development where there is a lot of attractions there, where it's light-filled, it feels safe, it's an attractive place to go is going to be necessary if we ever want to really get a large percentage of our population electively using bus when they could use a car, which I think is what we all hope we can go more towards.

For my clarification, could the CATS attorney or the CATS CEO or even the Mayor of Charlotte just sort of cover briefly for me will we ever -- I appreciate the opportunity for the input very much, but is this going to be a Charlotte City Council -- I want to be clear about the decision-making over final plans, and I just would like for someone to cover that.

**CATS CEO LEWIS**: Thank you, Madam Chair. This is a very interesting project. Typically, we bring before the MTC transit-only projects: the Silver Line which you will hear about later, the Blue Line extension, other additions and upgrades to our system like the new SouthEnd Station. This project however is really a mixed-use development. It is not just a transit center, but it is a vision of transit-oriented development that will happen above the center. Our goal in this is not just replace the current transit center but really to activate and meet other goals that have been established in terms of the transit-oriented development, creating mixed use, and integrating development into our transit investment.

As a result of that, I think the City Council really needs to weigh in on what their thoughts and preferences will be on the design of this center. Once that happens it's our intention to come back to you with a model that has the support of the local jurisdiction, and then because there's federal funding involved the MTC will have to act on that. But that won't happen until the first step occurs.

In the schedule that Jason outlined we are doing ongoing interaction, both with the City Council transportation committee and with the full council. Once we have a sense of the direction of council, then we will bring that direction back to the MTC for authorization and ratification.

**COMMISSIONER ALTMAN (Mecklenburg County)**: Thank you for that. I appreciate the presentation and seeking our input, and maybe if you can send us the link so we can push it out through all the towns and throughout the county to try to get more input that's more geographically diverse, that would be great.

MR. THUNBERG (Town of Mooresville Representative): Thank you. It's kind of a technical issue, and Jason, you'll understand this. Using lithium-ion batteries or whatever the technology is going to be in the future is going to require some forethought with regards to the

possibility of battery fires and chemical fumes and things of that nature, and I encourage you to build that into the foundation of your considerations in that design.

**CATS CEO LEWIS**: Mr. Thunberg, I think that is a good point that you bring up. Even through electric bus technology and those kinds of catastrophic events, are few and far between, that is certainly something that we will have to prepare for from a design standpoint, from a ventilation standpoint, etc. We have some experience with that in transit facilities over the last couple of decades in terms of the requirement for that kind of ventilation safety in regard to compressed natural gas vehicles. We will make sure as we move into design that we utilize those best practices and experience worldwide with electric bus and how we designed this center.

MR. THUNBERG (Town of Mooresville Representative): I appreciate that. Other boards that I serve on, we're trying to address the preparation of first responders to the potential for lithium fires. Although it's low, it happens, and it's a different animal and has to be treated differently. I know you're sensitive to that, I just wanted to remind Jason that that ought to be a foundational item. Thank you, Mr. Lewis.

B. LYNX Silver Line Fall Public Engagement Center City Alignment Study & Andy Mock Bojangles Alignment Recommendations

**Andy Mock - CATS Senior Transit Planner** – shared a presentation concerning the LYNX Silver Line Fall Public Engagement Center City Alignment Study and Bojangles Alignment Recommendations; based on pages 57-77 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

#### **Discussion:**

**MAYOR LYLES** (**City of Charlotte**): If you look at all of that and you look at the Infrastructure Act and the schedule for the federal government to dispense those funds, are these aligned with the ability to get the infrastructure money as well as to get through the whole planning process? This seems to me it says approximately 1 to 3 years, 5 years, how does that work?

MR. MOCK: This is a generalized iterations for each one of these times. At the preproject development phase, we anticipate that would be within the next 2 to 3 years. I think the entrance in the project development is a critical decision, and when we would actually enter project development that initially has been driven by the ability to have local funding to actually take that next step, because once you're in project development you need to be complete within two years. So that's kind of the initial thought of how that dependency of the schedule works as our initial view of the progression.

MAYOR LYLES (City of Charlotte): Has Austin, TX already completed all of these steps?

MR. MOCK: No.

**CATS CEO LEWIS**: I think that is a great question, Mayor Lyles, and if you remember, the reason why we wanted to push the Silver Line project forward, even before there was a change in administration and a change in the goals, strategic goals at the federal level, was we knew

that there were other systems who were embarking on these kinds of studies. What you see here is the federal process which we must go through.

We are in pre-project development. As Andy stated, at that point we have a decision to make on whether or not we enter into project development, because there's a timeline associated with that, and we must have a funding source identified. Then we go to project engineering and then construction. Transit projects typically take 10+ years to move forward, but we were at that time literally in a race for additional funding but doing the lend/funding source at the federal level. We are actually racing with other jurisdictions to get to that project development phase till we can compete for federal funds, and so that's why the timing of this is critical for us.

Even though there is record investment from a transit standpoint from the federal level, there are many multitudes more projects than there is the ability to fund. First in has the highest -- the best chances for competing for those funds. That's why we have been pushing to move the Silver Line and as many other projects as we can forward because we want to be in the best position to compete, realizing that the project development point, that middle blue diamond, is really the key point that we have to achieve.

**MAYOR LYLES (City of Charlotte)**: We're on schedule that we can do this under the Infrastructure Act?

CATS CEO LEWIS: I think we're still in a good position for that, yes. Also, I just wanted to make sure MTC members are aware that as we continue to advance this project there may be times where we will continue to make refinement, hopefully minor refinements to the corridor as we continue to move through engineering and design. The Uptown alignment is a pretty big consideration. The Bojangles alignment is a minor consideration, refinement to the corridor, but as of now the rest of the corridor remains the exact same as we envision in the LPA that was passed by the board. We continue to hone that down, and there may be times when we will come back with additional refinement, but I just wanted to make sure that board members are aware that we are not substantially changing the rest of the alignment, that these are the two areas that we're focused on now.

## VIII. Action Item

## A. CATS Agency Safety Plan (ASP)

John Lewis, Jr.

**John Lewis, Jr - CATS Executive Officer** – present the CATS Agency Safety Plan (ASP) Version 2 for action; based on page 79 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

**Resolution**: A motion to approve the **CATS Agency Safety Plan (ASP) Version 2** was made by **Mayor Rusty Knox (Town of Davidson)**; seconded by **Mayor Melinda Bales (Town Huntersville)**. Motion carried unanimously.

**B.** CONNECT Beyond Committee Appointments Geraldine Gardner

Geraldine Gardner – Executive Director, Centralina Regional Council – made an appeal for MTC Appointments to the CONNECT Beyond Committee for action; based on pages 81-82 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

#### **Discussion**:

**CATS CEO LEWIS**: As board members are aware, CATS has been a partner with Centralina Regional Council of Governments to create a regional mobility initiative creating a

long-term strategic transit plan. At the October 2021 MTC meeting this board adopted the CONNECT Beyond staff recommendations. One of those recommendations requested ongoing MTC participation in the funding and partnership work group which Ms. Gardner will discuss this evening. We are actually looking for appointment of two MTC board members.

commissioner Altman (Mecklenburg County): Thank you, Ms. Gardner. I really can't think of anything more important than an effort that is coordinated over the footprint of these counties to try to really get regional transportation a reality, so thank you for your leadership and your coordination and for coming here tonight. You need two members of the MTC to be appointed to this committee, and my understanding is that Mecklenburg County will have a separate representative, which hopefully I'll have that opportunity, and the City of Charlotte has its own representative directly, which I understand Mayor Lyles will be doing, which means we would need two other MTC members and wonder if anyone would be willing to offer themselves for that purpose.

**CATS CEO LEWIS**: The action is that there will be two representatives. I think we could potentially take care of both items here, but the action is that we vote two voting members of the MTC to participate.

**COMMISSIONER ALTMAN** (Mecklenburg County): I'm certainly open to any debate on the subject. I would lean in favor of moving forward since we have two wonderful people stepping forward. Is there any input anyone wants to make on that?

Resolution: A motion to appoint two individuals, to serve on the CONNECT Beyond Committee from the MTC; which will be Mayor Rusty Knox (Town of Davidson) and Mayor Melinda Bales (Town of Huntersville) was made by Brian Welch (Town of Mint Hill) and seconded by Mayor Lyles (City of Charlotte). Motion carried unanimously.

**GERALDINE GARDNER**: Thank you. I look forward to our continued partnership and working with both of you. Just since we have other regional partners present, I just wanted to clarify that there will be, of course, county representation from all nine counties and municipal representation as well.

### C. MTC 2022 Remaining Meeting Schedule

John Lewis, Jr.

**John Lewis, Jr. - CATS Executive Officer** – presented recommendations for November and December 2022 Meeting Schedule for action; based on pages 84 in the MTC Agenda Packet for October 26<sup>th</sup>, 2022 meeting.

#### Discussion:

CATS CEO LEWIS: Thank you, Madam Chair. We've reached that time of the year. We're in the holiday season. Typically, as you all know, our MTC meeting is set on the last Wednesday of each month. That coincides and conflicts with the Thanksgiving holiday. Typically, we move that meeting back one week. It has been practiced trying to not meet during the Christmas holiday, but with all of the issues that we have before us I would ask for the board's consideration of having a December meeting but also moving that back to the third week of the month. The action that we would ask you to take tonight is to amend the calendar to move the November meeting back to the third Wednesday and potentially to have a December meeting but also move that to the third Wednesday of the month.

Resolution: A motion to reschedule the November 23<sup>rd</sup> meeting to November 16<sup>th</sup> to be at 5:00pm and to move the December 28<sup>th</sup> meeting to December 21<sup>st</sup> was made by Mayor Rusty Knox (Town of Davidson) and seconded by Mayor Melinda Bales (Town of Huntersville). Mr. Ford pointed out that the November 16<sup>th</sup> meeting will just be for an hour, and the December 21<sup>st</sup> meeting will be as-needed. The motion carried unanimously.

## IX. MTC Commissioners' Business

By request of the MTC Chairwoman; Mr. John Lewis, Jr. CATS Chief Executive Officer gave the following remarks.

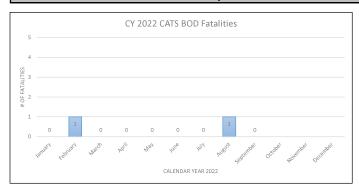
**CATS CEO LEWIS**: Madam Chair, thank you, and I'll keep this brief. I've spoken to all of you on the item. There's been a little more discussion publicly than I would have surmised, but as board members know, I have submitted my resignation to the city manager and the Chairwoman of the MTC. November 30th, 2022 will be my last day. I will say I have absolutely enjoyed the opportunity and the privilege that I've enjoyed leading this organization and work with such an unbelievable group of servant leaders that sit to my left and do all of the work I just take the credit for. But my time has come to an end. I thank you for your partnership.

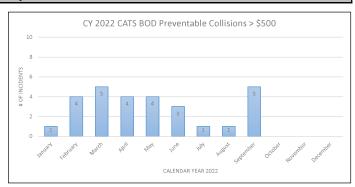
#### X. Adjourn

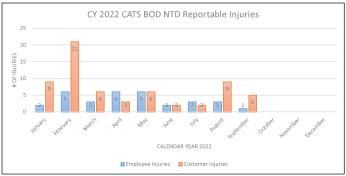
The meeting was adjourned at 6:58 p.m. by Commissioner Leigh Altman, Mecklenburg County Board of Commissioners – MTC Chairwoman.

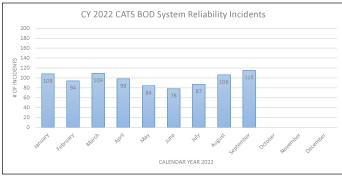
NEXT MTC MEETING: Wednesday, November  $16^{\text{TH}}$ , 2022; starts at 5:00 p.m.

# **Bus Operations Division Safety Performance Measures**

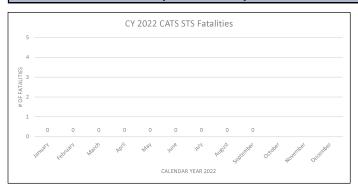


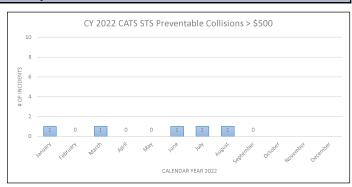


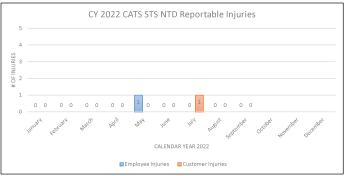


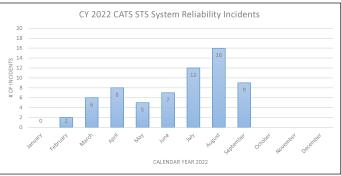


# **Special Transportation Service Safety Performance Measures**

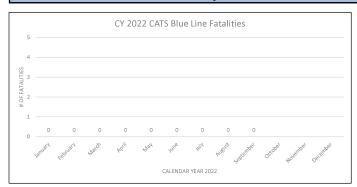


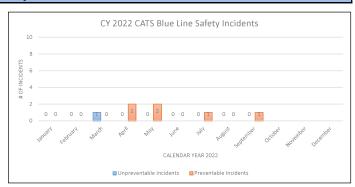


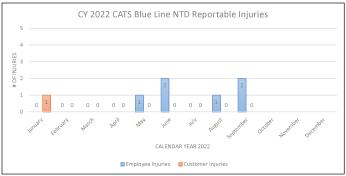


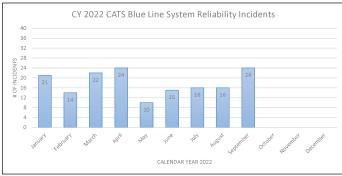


# **Rail Operations Blue Line Safety Performance Measures**

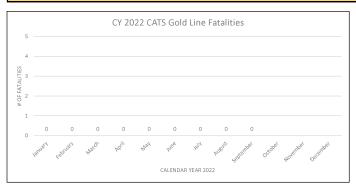


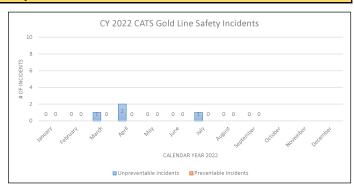


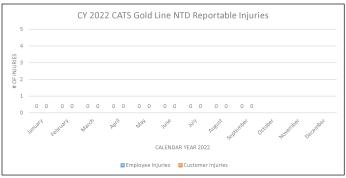


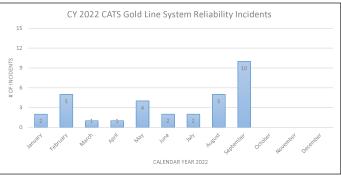


# **Rail Operations Gold Line Safety Performance Measures**









Metropolitan Transit Commission Charlotte Area Transit System Ridership Report Oct-22

Mode / Service			Percent	YTD	YTD	Percent	Avg Daily	Ridership pe	er Month
	Oct-22	Oct-21	Increase/Decrease	FY 2023	FY 2022	Increase/Decrease	WeekDay	Saturday	Sunday
Local									
BOD Local	488,220	484,941	0.7 %	1,755,943	1,910,922	-8.1 %	18,228	12,454	8,648
Subtotal	488,220	484,941	0.7 %	1,755,943	1,910,922	-8.1 %	18,228	12,454	8,648
Local Express									
Harrisburg Road Express	968	625	54.9 %	3,679	2,247	63.7 %	46	-	-
Northcross Express	2,374	622	281.7 %	9,174	1,695	441.2 %	113	-	-
Idlewild Road Express	756	738	2.4 %	2,775	1,955	41.9 %	36	-	-
Independence Blvd Express	1,713	851	101.3 %	6,169	2,361	161.3 %	82	-	-
Lawyers Road Express	920	476	93.3 %	3,327	1,564	112.7 %	44	-	-
Northlake Express	1,515	420	260.7 %	5,900	1,603	268.1 %	72	-	-
North Mecklenburg Express	3,322	1,300	155.5 %	12,875	3,741	244.2 %	158	-	-
Huntersville Express	2,485	1,233	101.5 %	9,633	3,609	166.9 %	118	-	-
Rea Road Express	939	634	48.1 %	4,690	2,057	128.0 %	45	-	-
Huntersville Greenhouse Express	147	127	15.7 %	529	452	17.0 %	7	-	-
Subtotal	15,139	7,026	115.5 %	58,751	21,284	176.0 %	721	-	
Regional Express									
Gastonia Express	603	855	-29.5 %	2,739	2,699	1.5 %	29	-	-
Rock Hill Express	678	513	32.2 %	2,643	1,515	74.5 %	32	-	-
Union County Express	619	308	101.0 %	2,624	1,264	107.6 %	29	-	-
Subtotal	1,900	1,676	13.4 %	8,006	5,478	46.1 %	90	-	
Community Circulator									
Neighborhood Shuttles	14,016	12,203	14.9 %	52,032	50,024	4.0 %	541	368	162
Eastland Neighborhood Shuttle	9,315	7,695	21.1 %	32,806	30,221	8.6 %	322	327	183
Pineville-Matthews Road	1,657	1,221	35.7 %	6,059	5,153	17.6 %	69	40	-
Village Rider	4,459	3,488	27.8 %	15,546	13,624	14.1 %	169	113	68
Subtotal	29,447	24,607	19.7 %	106,443	99,022	7.5 %	1,101	848	413
Human Services Transportation									
Special Transportation Services	15,555	14,286	8.9 %	60,680	56,986	6.5 %	638	238	192
DSS	1,072	2,456	-56.4 %	1,492	12,463	-88.0 %	51	-	-
Subtotal	16,627	16,742	-0.7 %	62,172	69,449	-10.5 %	689	238	192
Rideshare Services									
Vanpool	3,850	2,988	28.8 %	15,114	12,100	24.9 %	155	39	43
Subtotal	3,850	2,988	28.8 %	15,114	12,100	24.9 %	155	39	43
Rail									
LYNX Blue Line	421,124	330,714	27.3 %	1,775,741	1,190,814	49.1 %	15,526	13,184	10,586



# Metropolitan Transit Commission Charlotte Area Transit System Ridership Report

## Oct-22

Mode / Service			Percent	YTD	YTD	Percent	Avg Daily	Ridership pe	r Month
	Oct-22	Oct-21	Increase/Decrease	FY 2023	FY 2022	Increase/Decrease	WeekDay	Saturday	Sunday
CityLynx Gold Line	52,446	37,395	40.2 %	199,639	76,525	160.9 %	1,930	1,587	1,392
Subtotal	473,570	368,109	28.6 %	1,975,380	1,267,339	55.9 %	17,456	14,771	11,978
Total	1,028,753	906,089	13.5 %	3,981,809	3,385,594	17.6 %	38,440	28,350	21,274



# November | CATS Sales Tax Report FY2023

# **August Receipts**

## Sales Tax Collections and Distribution - August 2022

- The August 2022 receipts of \$12,882,613 were \$1,152,529 (9.8%) above budget target for the month
- The August 2022 receipts were \$944,926 (7.9%) above forecast for the month
- The August 2022 receipts were \$2,222,931 (20.9%) above August of 2021

# Sales Tax Budget Data

- FY2023 sales tax budget is \$136,807,021
- The FY23 model forecasts year-end receipts of \$144,986,195 which is \$8,179,174 (5.98%) above the FY23 budget target of \$136,807,021
- FY2022 actual sales tax was \$139,225,568

## Local Government Sales and Use Tax Distribution

- Source: North Carolina Department of Revenue Sales & Use Distribution Report for the month September 30, 2022
- Published by NC Secretary of Revenue on 11/09/2022 with actual receipts through August 2022
- CATS sales tax report only includes Mecklenburg County Article 43 sales tax

# **FY2023 Sales Tax Receipts Forecast** \$150 \$140 \$130 \$120 CUMULATIVE MONTHLY RECEIPTS (MILLIONS) \$1100 \$40 \$20 \$210 \$510 \$510 \$510



Budget Trendline ---- Forecast Trendline

# FY2023 Budget Sales Tax Receipts (Actuals and Forecasts)

Jurisdiction	Population	% of Total	13	Jul 22		Aug 22	S	Sep 22		Oct 22	No	ov 22	De	ec 22	Jar	n 23		Feb 23		Mar 23	A	pril 23	M:	ay 23		Jun 23		Total
ourisulction	Fopulation	% or lotal	P	Actuals	- 1	Actuals	Foi	recasts	F	Forecasts	Fore	ecasts	For	recasts	Fore	casts	Fo	orecasts	F	orecasts	Fo	recasts	Fore	ecasts	F	orecasts		TOtal
Charlotte	878,778	40.4%	\$	5,125,892	\$	5,204,877	\$	4,788,192	\$	4,525,816	\$ .	4,945,338	\$	5,506,836	\$ 4,	,088,403	\$	4,197,849	\$	5,288,458	\$	4,809,052	\$	4,717,794	\$	5,379,312	\$	58,577,818
Cornelius	31,442	1.4%	\$	183,400	\$	186,227	\$	171,318	\$	161,930	l,	176,940		197,030		146,280		150,196	\$	189,217		172,064		168,799		192,468		2,095,869
Davidson	14,907	0.7%	\$	86,952	\$	88,292	\$	81,224	\$	76,773		83,889		93,414		69,353		71,209	\$	89,710		81,578		80,029		91,251		993,675
Huntersville	61,840	2.8%	\$	360,711	\$	366,270	\$	336,947	\$	318,484		348,006		387,519		287,703		295,405	\$	372,151		338,415		331,993		378,545		4,122,147
Matthews	29,502	1.4%	\$	172,084	\$	174,736	\$	160,747	\$	151,939		166,023		184,873		137,254		140,929	\$	177,542		161,448		158,384		180,592		1,966,552
Mint Hill	26,465	1.2%	\$	154,370	\$	156,748	\$	144,200	\$	136,298		148,932		165,842		123,125		126,421	\$	159,266		144,828		142,080		162,002		1,764,111
Pineville	10,651	0.5%	\$	62,127	\$	63,084	\$	58,034	\$	54,854		59,939		66,744		49,552		50,879	\$	64,097		58,287		57,181		65,199		709,977
Meck. County	1,121,482	51.6%	\$	6,541,578	\$	6,642,379	\$	6,110,611	\$	5,775,771		6,311,158		7,027,733	5	5,217,553		5,357,226	\$	6,749,042		6,137,232		6,020,771		6,864,990		74,756,046
Total	2,175,067	100.0%	\$ 1	12,687,115	\$	12,882,613	\$ 11	1,851,273	\$	11,201,865	\$ 12,2	240,225	<b>\$</b> 13,	.629,992	\$ 10,1	119,224	\$ 1	10,390,113	\$	13,089,483	\$ 11	1,902,903	\$ 11,	677,031	\$	13,314,358	\$ 1	144,986,195

YTD Budget Variance (YTD) \$ 3,002,259

# FY2023 Budget Sales Tax Comparison Year over Year

Year-over-Year Comparison (FY23-FY22)		12.3%	20	0.9%	7.0%	-1.2%	1.0%	1.	0%	-1.0%	25.0%	-2.0%	4.7%	-9.7%	2.1%	4.1%
FY23 Budget Target	\$ 10,	,837,385	\$ 11,730,0	084	\$ 11,265,334	\$ 11,050,554	\$ 11,990,897	\$ 12,399,9	31 :	\$ 10,211,129	\$ 9,806,473	\$ 12,405,318	\$ 11,428,653	\$ 10,914,935	\$ 12,766,327	\$ 136,807,021
% of FY23 Budget Achieved		9.3%	18	3.7%	27.4%	35.5%	44.5%	54.	5%	61.8%	69.4%	79.0%	87.7%	96.2%	106.0%	106.0%

# FY2023 Budget Sales Tax Receipts (Actuals and Forecasts)

Fiscal Year	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	June	Total
FY2022	\$ 11,298,388	\$ 10,659,682	\$ 11,073,183	\$ 11,342,634	\$ 12,115,265	\$ 13,501,568	\$ 10,221,788	\$ 8,315,108	\$ 13,351,825	\$ 11,369,039	\$ 12,932,254	\$ 13,044,834	\$ 139,225,568
FY2021	\$ 8,921,474	\$ 9,466,946	\$ 9,245,058	\$ 9,317,741	\$ 9,964,913	\$ 11,402,907	\$ 9,134,772	\$ 6,785,996	\$ 11,253,531	\$ 10,287,447	\$ 8,942,957	\$ 11,945,450	\$ 116,669,192
FY2020	\$ 9,683,570	\$ 9,787,973	\$ 8,671,558	\$ 9,890,136	\$ 9,858,570	\$ 9,800,116	\$ 8,278,036	\$ 8,606,547	\$ 8,735,473	\$ 7,635,380	\$ 6,997,727	\$ 9,833,896	<b>\$</b> 107,778,982
FY2019	\$ 7,708,503	\$ 9,621,386	\$ 9,103,726	\$ 8,067,019	\$ 9,425,129	\$ 8,906,774	\$ 8,195,787	\$ 7,918,012	\$ 10,155,891	\$ 9,880,419	\$ 9,435,500	\$ 9,117,052	\$ 107,535,197

# METROPOLITAN TRANSIT COMMISSION INFORMATION ITEM STAFF SUMMARY

SUBJECT: CTC Redevelopment Public Engagement Update DATE: November 16, 2022

- **1.0 PURPOSE/SCOPE**: CATS staff will present an update on public and stakeholder engagement for the Charlotte Transportation Center (CTC) redevelopment design options.
- **BACKGROUND/JUSTIFICATION**: The CTC opened for service in 1995 thorough a public/partnership with Nations Bank (now Bank of America) and has for nearly 30 years served CATS bus transportation needs. While much has changed around the facility, the CTC has largely remained the same

Following an unsolicited proposal to redevelop the CTC as part of an integrated mixeduse development, CATS issued a request for proposals in June 2019. Through that competitive process, the joint venture partnership of Charlotte-based White Point Partners and Dart Interests, a Dallas real estate investment firm, was selected out of three groups that submitted proposals

Throughout 2020 and 2021 CATS, City of Charlotte Economic Development, and the Development Team developed conceptual transit center designs. In November 2021, CATS was awarded a \$15 million RAISE grant towards the construction of the new facility to be integrated within a mixed-use development.

Throughout October 2022 CATS engaged the public and key stakeholders for comment on two design options currently being evaluated.

- 3.0 PROCUREMENT BACKGROUND: N/A
- 4.0 POLICY IMPACT: N/A
- 5.0 ECONOMIC IMPACT: N/A
- 6.0 ALTERNATIVES: N/A
- 7.0 **RECOMMENDATION**: N/A
- 8.0 ATTACHMENT(S): N/A

SUBMITTED AND RECOMMENDED BY:

John M. Lewis, Jr.

Chief Executive Officer, Charlotte Area Transit System Director of Public Transit, City of Charlotte







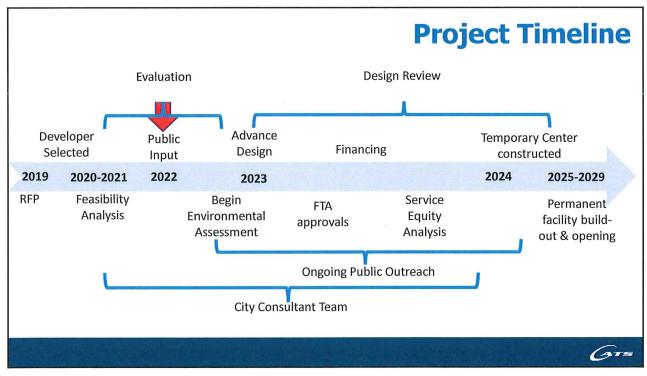
# **Transit and Mobility Goals**

- Continuity in Service via a Temporary Facility
- Elevate the Transit Rider Experience ✓ Comfortable, Climate Controlled Space
- Safety and Security is Top Priority ✓ Controlled access to transit space ✓ Minimize Pedestrian and Vehicle Conflicts
- Easy and Convenient Transit Connections ✓ Central Mobility Hub for Bus, Light Rail, Streetcar
- Sustainable Design
  - ✓ LEED Certified and/or Envision Certification
  - √ Battery Electric Bus Hub
- Integrated with Mixed Use Development

√ Create an Active, Vibrant Place







# **Initial Evaluation**

- ► Focused on which option best improves the Passenger Experience
- Prior engagement with TSAC and passengers placed high value on safety, security, lighting, and climatecontrolled space
- ► Terrace option makes temporary transit center difficult.
- At grade option does not meet passenger expectations

	AT GRADE	TERRACE	CONCOURSE
Bus to Bus Transfer			
Bus to Rail Transfer			
Safety			
Security			
Climate Controlled			
Natural Lighting	<b>Description</b>		

No improvement



Some improvement



Most improvement



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# **Initial Evaluation Results**



Street Level Eliminate

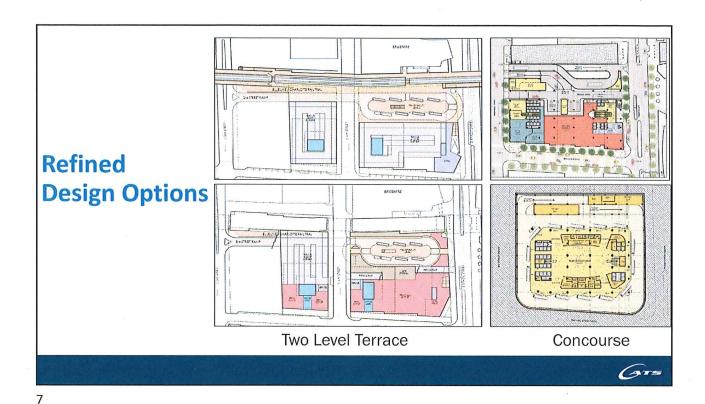


Terrace Refine



Concourse Advance





Public & Stakeholder Outreach

October 4 & 6: CTC Pop Ups

October 11 & 19: Virtual Public Meetings

October 13: Transit Services Advisory Committee

October 13: CMGC Public Meeting

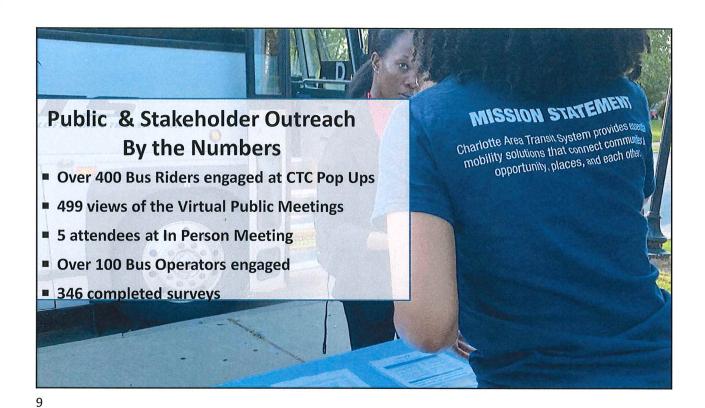
October 18: Citizens Transit Advisory Group

October 25 & 27: Bus Operator Pop Ups

October 25: Sustain Charlotte CRTC

October 26: Metropolitan Transit Commission

October 27: Belmont Regional Center













# **Design Options Survey**

- ► The higher level of natural light in the Two-Level Terrace option was rated as extremely important
- ► The ease of bus-to-bus transfer and more climate-controlled space in the Concourse was highly valued.
- ➤The majority of comments received were focused on increased security and the need for more service frequency
- ► Just over 50% currently prefer the Concourse option

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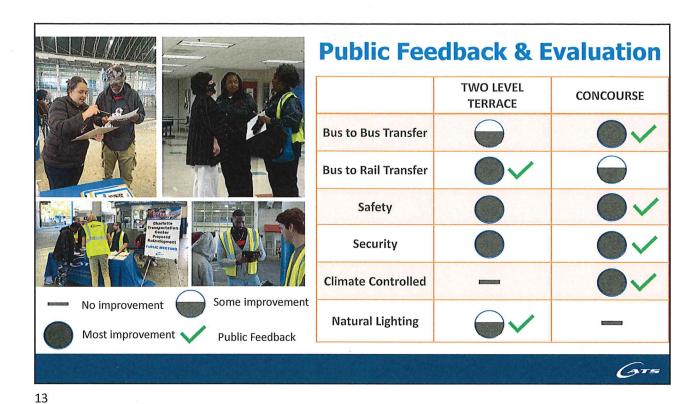






# **Bus Operator Feedback**

- ►In new facility more attention to operator amenities and secure access to operator space should be considered
- ► Operators consistently stated that the passenger area should be ticket controlled
- ► More operator amenities at mobility hubs and LYNX Blue Line stations
- ➤ Operators were generally 50/50 on either design with a slight preference for the concourse option



**Financial Framework RAISE Grant** COPS, CIP \$15m (ED) \$15m ▶ New Charlotte Transportation Center at same site would range \$45m-\$55m ■ Not integrated with development ■ Unlikely to receive RAISE Grant ■ Land Value not a funding source TIG \$20m **Land Value** \$27m ► Integrated Transit Center (Concourse/Two Level Terrace) estimated at \$89m CATS Leveraging \$27m (COPS, CIP (ED), CATS) \$12m ■ Leveraging \$27m Land Value GTS

# **Next Steps**

November 7th

TPD Committee-Public Engagement & Financial Framework

►January 3<sup>rd</sup>

**TPD Committee Recommendation** 

▶January 9th

Charlotte City Council Action Review

▶January 23<sup>rd</sup>

Charlotte City Council Endorsement of MOU

▶January 25<sup>th</sup>

**Metropolitan Transit Commission Action** 



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# Questions and Feedback

- ► Story Map & Survey
- **►** <u>Virtual Meeting Recording</u>
- ► <u>CTCRedevelopment@publicinput.com</u>
- ▶704-336-RIDE (7433)



