



CHARLOTTE FIRE DEPARTMENT

ISO Class 1

In 2015, the Charlotte Fire Department earned the highest recognition possible in the field when it received a **Class 1 Public Protection Classification (PPC)** rating from the Insurance Services Office.

The Insurance Services Office (ISO) rates **48,574 fire protection areas** in the U.S. Just **132 received the Class 1** rating. This means the Charlotte Fire Department ranks in the **top two-tenths of one percent** of all fire departments in America.

What does the Class 1 rating mean for Charlotte?

- It means residents, business owners and visitors to Charlotte can count on **superior fire protection**.
- A Class 1 rating demonstrates:
 - **Quick response** to community needs
 - Risk mitigation at the **highest possible standard**
 - A **stellar commitment** to preserve life & property

Will the Class 1 rating impact my wallet?

It could. The Class 1 PPO rating is **one of the factors** used to determine fire insurance premiums for homeowners and businesses.

Fire insurance premiums are based on the quality of service and fire protection available. The top rating means Charlotte property owners can get the **lowest premium possible** on that area of insurance.

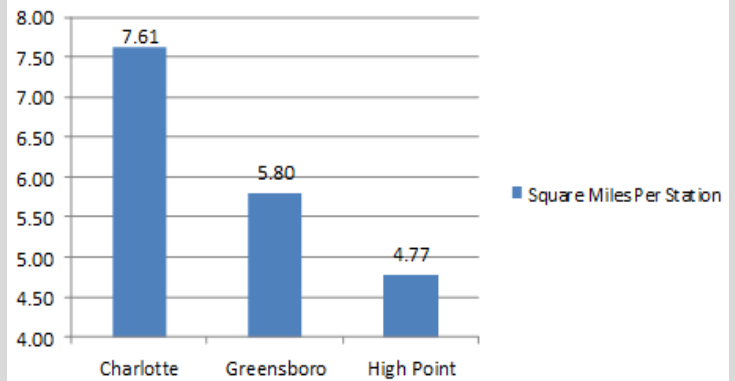
According to the Insurance Services Office, “A community’s investment in fire mitigation is a proven and reliable predictor of future fire losses. Insurance companies use PPC information to help establish fair premiums for fire insurance - generally **offering lower premiums in communities with better protection.**”



CFD: Committed to the Community

Efficiency: Charlotte covers 31.2% **more square miles per station** than Greensboro and 59.5% more than High Point

Square Miles Covered Per Station



The **population served per station** in Charlotte is 63.7% **more** than Greensboro and nearly 2.5 times that of High Point

Population Served Per Station

