CHARLOTTE
W⬤TER

5100 Brookshire Boulevard
Charlotte, NC 28216

Construction is Coming to Your Area Soon

WT Harris/Plott Road

Water Main Project

FEBRUARY 2022

CHARLOTTE
W⬤TER

WT Harris/Plott Road Water Main Project
Water Valve Construction Work and Planned Temporary Drinking Water Outages

WHAT: Charlotte Water and its contractors, Sanders Utility Construction and BRS Inc., are conducting construction in your area as part of the WT Harris/Plott Road Water Main Project, to enhance water system reliability in the area. The construction work involves checking and replacing water valves, which requires temporary water service interruptions for some customers. Drinking water service to impacted properties are expected to be off for up to two (2) hours. This water outage is necessary to conduct construction work for this important water project.

WHEN: Planned water outages are expected to occur for approximately 2-3 hour periods sometime between March-April. **Each property should only experience one outage. Residents and businesses will receive doorhangers several days in advance with the exact day and time of the planned service interruption**.

CLOUDY, DISCOLORED WATER

If you experience cloudy, discolored water after the outage please:

1. Run **cold** water from a bathtub or outside spigot for five minutes.

2. When water runs clear, run cold water through any faucets where discolored water is present.

3. If water isn't clear after 15 minutes, call 311 or the below contacts.

QUESTIONS: Charlotte Water Project Managers: Amy Vershel, (704) 336-1077 or Amy.Vershel@charlottenc.gov. Ryan LeBlanc, (704) 336-1049 or Ryan.LeBlanc@ charlottenc.gov.

Thank you for your patience as we move forward with this important job. More information on this project can be found on the project webpage at bit.ly/WTHarrisPlottRoad, or by visiting charlottewater.org (click on "projects").