

CHARLOTTE WATER  
**Wastewater Connection**



5100 Brookshire Boulevard  
Charlotte, NC 28216

**Field Work Is  
Coming to Your  
Area Soon**



**Wastewater**  
Pipe Replacement Update  
JUNE 2020





June 12, 2020

SUBJECT: **Field Surveying of the Wastewater System in your Area**  
(Little Hope Creek Wastewater Improvement Project)

Dear Customer:

Charlotte Water is conducting field investigation work in your area to evaluate the condition of the wastewater system and identify potential improvements that will enhance the future wastewater system in the community.

Beginning in late June, subcontractors for Charlotte Water will be conducting field work along Little Hope Creek in the Sedgefield and Madison Park neighborhoods. This letter is to notify you that crews may be working on or near your property. The field investigative work includes video inspection of the pipe to assess the inside condition of connecting laterals to the wastewater main line.

To do this, crews will insert a robotic camera into sewer clean out – a pipe with a cap that provides access to the lateral sewer line (*see image on reverse side*) – on approximately twenty properties to inspect and record the condition inside of the pipe. This work should not inconvenience you in any way. Capstone Civil Group will be performing the interior video inspection and can be identified by their company's logo on clothing and vehicles, or by company business cards. While they may need access to your property, please note they will not need to enter your residence.

This work is expected to begin the week of June 29 and take about a week or so to complete, depending on weather and other conditions. Additional information about the project can be found on Charlotte Water's website at: [www.charlottewater.org](http://www.charlottewater.org). Click on Projects, then Construction.

I am your source of information for this project. Please call me at 980-219-9488 if you have questions. If we determine that this project will have any direct impact on your property, you will be notified further as the project progresses.

Regards,

A handwritten signature in black ink, appearing to read "Stephen Scott", written over a horizontal line.

Stephen Scott  
Engineering Project Manager

Charlotte Water  
[Stephen.Scott@charlottenc.gov](mailto:Stephen.Scott@charlottenc.gov)  
980-219-9488