



5100 Brookshire Boulevard  
Charlotte, NC 28216

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[www.charlottewater.org](http://www.charlottewater.org)  
@CLTWater

**AN UPDATE ON THE**  
**IDLEWILD ROAD**  
**WATER SUPPLY PROJECT**



# WATER MAIN CONSTRUCTION BEGINNING IN YOUR AREA

IDLEWILD ROAD - CRAIG AVE. SECTION

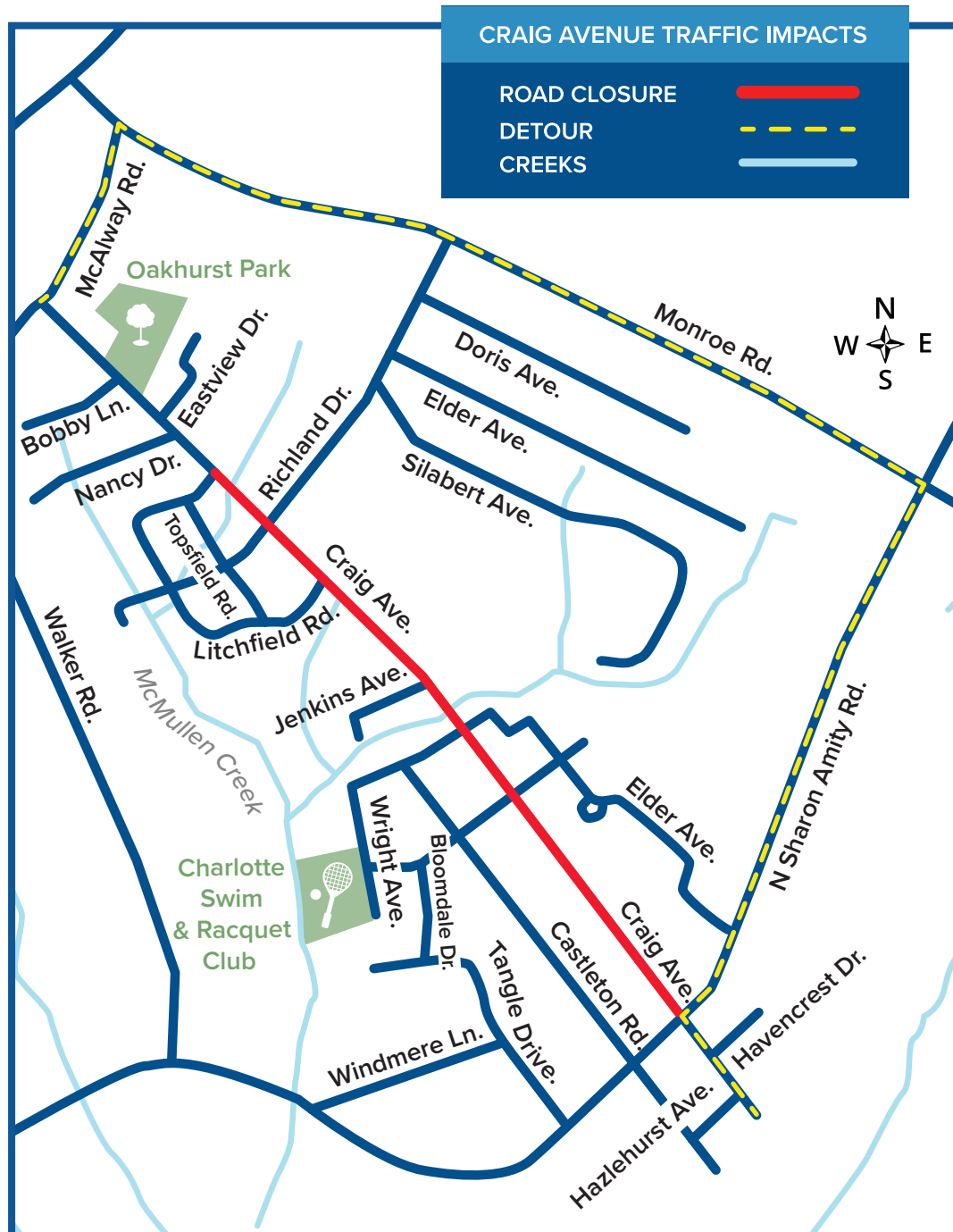


## ABOUT THE PROJECT

To address aging water main pipes and ensure ongoing, reliable service for customers, Charlotte Water is installing larger pipes to meet the needs of the growing community. A new water main will be installed along Craig Avenue in Cotswold. This project is part of a wider initiative in the greater Idlewild area to enhance drinking water reliability. Pipe installation work for the Craig Avenue portion of this project is expected to begin in February 2023 and will require a road closure that is expected to remain in place till December 2023.

## WHAT TO EXPECT

- **STAGING** of traffic control devices, pipes, safety equipment and large digging in anticipation of pipe installation.
- **SOFT DIGGING** to locate underground utilities.
- **WATER SERVICE OUTAGES** may occur during construction. Scheduled outages can be anticipated Mon.–Fri., 9am–4pm. Interruptions should last no more than 7 hours. Residents and businesses will be notified in advance of a scheduled interruption. Unanticipated outages may occur periodically Mon.–Fri., 7am–6pm. Any service interruptions will be restored as quickly as possible.
- **ROAD CLOSURE & DETOUR** A road closure will take place along Craig Avenue from Feb. 2023–Dec. 2023. A detour route will be made available to the public and local access will be maintained during this time. The road closure and detour route are shown on the map to the right.
- **CONSTRUCTION** will include digging, boring and blasting work as needed with accompanying large equipment and machinery.



## LEARN MORE

To learn more about the project, please visit the project webpage at [bit.ly/cltwateridlewildproject](https://bit.ly/cltwateridlewildproject)

## CONTACT

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