



5100 Brookshire Boulevard  
Charlotte, NC 28216

PRSR STD  
US POSTAGE  
**PAID**  
Charlotte, NC  
Permit #8

# Field Work is Coming to your Area



**Water System  
Improvements**

SEPTEMBER 2020





September 28, 2020

**SUBJECT: Water System Improvements: Surveying in your area**

Dear Customer:

Charlotte Water is conducting preliminary engineering work in your area for important projects that will enhance the future water system in our community.

As part of the preliminary engineering work for water system improvement projects in the Hickory Grove, Farm Pond, Hickory Ridge, Idlewild Farms, Marlwood and Hidden Valley areas, Charlotte Water will be conducting a field assessment to identify various utilities and the general terrain near your property and others in the area. While we're early in defining the capacity and location for these improvements, Charlotte Water plans to share additional details with area residents and businesses about the water system needs and any proposed plans in the coming months.

Within the coming weeks, subcontractors for Charlotte Water, including Stewart Engineering, CES Group Engineers, WSP USA and Summit Environmental Services, will begin surveying and identifying utility locations along Plott Road and on E WT Harris Boulevard between Hickory Grove and Idlewild roads, as well as along Tom Hunter Road from W Sugar Creek Road to N Tryon Street. These surveying activities may include designating underground utilities by marking specific areas, placing wooden stakes in the ground and identifying existing property boundaries along the road rights-of-way. We ask that residents do not remove these stakes and markings as they are imperative to completing the design of these projects. This work is expected to take eight to ten months to complete (schedules are subject to change due to weather and other conditions).

Survey crews are expected to be working mainly in the road rights-of-way but may need to access your property to identify property boundary lines. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to residents or businesses from this work.

Our goal for any future water improvements is to ensure optimal performance of water systems in the area and increase reliability and quality of water service to all Charlotte-Mecklenburg customers.

Should you have questions about this work or the project, please contact me at 704-336-1077, [avershel@charlottenc.gov](mailto:avershel@charlottenc.gov), or Ryan LeBlanc at 704-336-1049, [ryan.leblanc@charlottenc.gov](mailto:ryan.leblanc@charlottenc.gov).

Thank you,

A handwritten signature in black ink that reads "Amy R. Vershel". The signature is written in a cursive, flowing style.

Amy R. Vershel, P.E.

Senior Project Manager, Charlotte Water