A NEWSLETTER ABOUT THE HIDDEN VALLEY WATER SYSTEM IMPROVEMENTS PROJECT

Water System Improvements Continue in Hidden Valley

Charlotte Water and its contractors, Sanders Utility Construction and BRS Inc., continue to make progress on water system improvements in the area. The project is primarily along Tom Hunter Road, where the contractor will be installing a new water main from W Sugar Creek Road to N Tryon Street and making streetscape improvements from Monteith Drive to N Tryon Street. The project also includes replacing valves in the neighborhood. Construction for the project began in January 2022 and is expected to take 22 months to complete.

Residents and business along the alignment will see varying levels of construction. Construction updates and information will be shared frequently as work advances along the project route. Construction schedules are subject to change, due to weather and other conditions.

Construction Activities to Expect

Clearing – Crews will clear trees, bushes and shrubs along the easements following the alignment.

Moving equipment on site - Crews will move construction equipment and materials to easements along the project site throughout construction.

Pipe delivery and storage – Pipe is delivered and stored within the construction easements.

Establishing a safe work zone – Fencing will be installed around work areas and pipe will be stabilized.

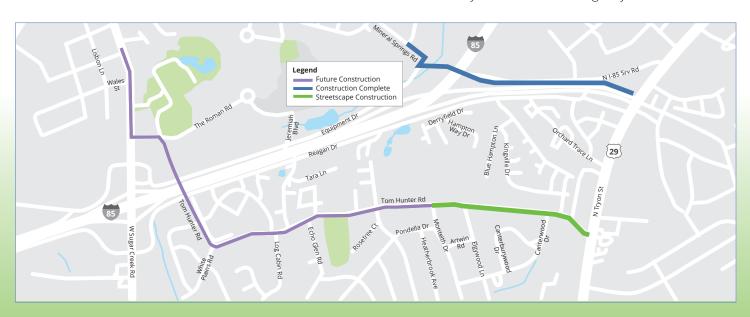
Construction traffic – Dump trucks will travel along the alignment, within the easements and roadway.

Trench digging, placing pipe and backfilling

Rock Blasting – Crews may remove underground rock formations by use of small, controlled blasting. Areas along the alignment where blasting is required will be determined shortly after site clearing and property owners within 500 feet radius of the blasting will be contacted further for pre-blast surveying. Blasting is a standard construction procedure in which holes are drilled into the rock for dynamite placement and covered with heavy mats. All safety precautions will be taken. Customers may hear a warning horn, a muffled noise, and slight vibration or rumble similar to a slammed door or thunder.

Road closures and detours around work - Motorists should follow all traffic control signs.

Planned water outages – Customers will be notified in advance of any planned water outages. Construction may cause temporary cloudy, discolored water, or lower than usual pressure. If you experience this, please run cold water for up to 15 minutes. If water doesn't clear, please call 311 and say/select "water emergency" for assistance.





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There are numerous water, wastewater and stormwater improvement projects occurring in the Hidden Valley neighborhood. For more information, visit **charlottewater.org** and click on **"construction projects"** and **charlottenc.gov/stormwater** and click on **"projects."**

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HIDDEN VALLEY WATER SYSTEM IMPROVEMENTS PROJECT

Current and Upcoming Work (Next 90 days)

- Crews will continue to work along Tom Hunter Road at North Tryon Street.
- Residents and businesses will see varying levels of construction on Tom Hunter Road between North Tryon Street and Log Cabin Road. Construction is expected to be ongoing through the summer.
- Crews are checking and replacing water valves along the project route, which requires temporary water service interruptions. If your property is impacted, you will be notified several days in advance with the exact day and time of the planned outage, which is expected to last up to two (2) hours.



QUESTIONS: For updates on project progress, please visit the project webpage at bit.ly/HiddenValleyCLT or by visiting charlottewater.org (click on "projects"). If you have a question, please contact Charlotte Water project manager Amy Vershel, amy.vershel@charlottenc.gov, (704) 962-7685.