

Construction is Coming to Your Area Soon

Hidden Valley



Water System
Improvements Project
FEBRUARY 2022

CHARLOTTE
WATER

5100 Brookshire Boulevard
Charlotte, NC 28216

WATER
CHARLOTTE

PRSR STD
US POSTAGE
PAID
PERMIT NO. 29
CHARLOTTE, NC

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CLOUDY, DISCOLORED WATER

If you experience cloudy, discolored water after the outage please:

- 1.** Run **cold** water from a bathtub or outside spigot for five minutes.
- 2.** When water runs clear, run cold water through any faucets where discolored water is present.
- 3.** If water isn't clear after 15 minutes, call 311 or the below contacts.

Water Valve Construction Work and Planned Temporary Drinking Water Outages

WHAT: Charlotte Water and its contractors, Sanders Utility Construction and BRS Inc., are conducting construction in your area as part of the Hidden Valley Water System Improvements Project, to increase water pressure for residents and businesses in the area. The construction work involves checking and replacing water valves, which requires temporary water service interruptions for some customers. Drinking water service to impacted properties are expected to be off for up to two (2) hours. This water outage is necessary to conduct construction work for this important water project.

WHEN: Planned water outages will occur for some customers for approximately 2-3 hour periods sometime between March-September. **Each impacted property should only experience one outage. Residents and businesses will receive doorhangers several days in advance with the exact day and time of the planned service interruption.**



QUESTIONS: Charlotte Water Project Managers: Amy Vershel, (704) 336-1077 or Amy.Vershel@charlottenc.gov. Ryan LeBlanc, (704) 336-1049 or Ryan.LeBlanc@charlottenc.gov.

Thank you for your patience as we move forward with this important job. More information on this project can be found on the project webpage at bit.ly/HiddenValleyCLT, or by visiting charlottewater.org (click on "projects"). Residents will see additional construction activities occurring in the area for other Charlotte Water projects.