



To: Mayor and City Council  
CC: Marcus Jones, City Manager  
Tracy Dodson, Assistant City Manager  
From: Chief Johnny Jennings, CMPD  
Haley Gentry, CEO and Aviation Director  
Date: September 7, 2023  
Subject: **Vandalism in CLT Parking Lots**

### **MEMORANDUM**

This past weekend during the Labor Day Holiday (8/31-9/3), there were 16 vehicles damaged and/or vandalized at Charlotte Douglas International Airport (CLT). The incidents occurred in the public and employee parking lots. Each month approximately 165,000 passengers and 18,000 employees park at the airport.

The following information should offer some context surrounding the events. Additionally, we would like to provide reassurance that the parking lots are safe for all employees and customers. As per our policy, we would limit security details to ensure the integrity of our security practices and protect details surrounding current investigations that are occurring.

- Total of 16 vehicles vandalized over the 8/31 – 9/3 period
  - 10 vehicles vandalized within the employee lots
    - Vehicle windows broken with some articles removed
  - 6 vehicles vandalized within the passenger lots
    - Vehicle hoods removed from Jeep Rubicon models

The Airport prioritizes safety and security of passengers and employees. We constantly review security operations with stakeholder partners after each incident. Our review of this isolated incident resulted in several immediate actions including:

- Increasing the frequency of patrols in the lots
  - Frequencies increased to provide a visual deterrent to deter illicit activity
- Soliciting third-party quotes for additional parking lot attendant/assigned security patrol
  - Cost and deployment schedule to be determined
- Placing an airport owned mobile camera within the employee parking lot campus
  - Continuous active monitoring of the feed by airport personnel
- CMPD already placed a labeled and lighted mobile camera unit (sky tower) in employee lot 2
  - Feed monitored by CMPD's Real Time Crime Center
- After the TSA checkpoints close this evening, CMPD plans to allocate an additional officer to patrol the parking decks and surface lots at CLT.



It should be noted that this incident is viewed as isolated considering the airport data shows a minimal amount of vehicle incidents in employee lots throughout the year. To date, there have been 34 reported incidents in the employee lots. Last year, there were 40 reported incidents in the employee lots over the same time period.

In addition to active police engagement, the Airport provides several forums to solicit information from employees and stakeholders on safety and security items. Those forums include:

- Monthly Employee Parking Meeting
  - 1<sup>st</sup> Tuesday of every month from 11:00am – 12:00pm
- Monthly Tenant Stakeholder's Meeting
  - 1<sup>st</sup> Wednesday of every month from 10:00am – 11:00pm
- Monthly Security Awareness Consortium
  - 4<sup>th</sup> Wednesday of every month from 10:00am – 11:00pm

Lastly, Airport and police staff will be meeting with various airline and union representatives Friday morning, September 8, 2023, to discuss these matters. We hope this information is useful and would be happy to answer any further questions.