

# Public Safety Framework: Quality of Life Approach

DECEMBER 9, 2024

## Schedule

- ◀ Today: Quality of Life Approach
- ◀ January 13: SAFE Charlotte Review & Update
  - Adding updated on CATS Safety/Security
- ◀ Week of January 13: CMPD Annual Crime Report
- ◀ February 10: Violence as Public Health Crisis

## Follow-Up from Previous Discussion

- ◀ **Follow-Up Provided on Rolling Basis to Encourage Ongoing Dialogue**
- ◀ **Crime Data vs. Perception of Safety**
  - CMPD recently issued RFP for resident survey on sentiments/perceptions of public safety issues and what's important to them
  - Intent is to conduct survey annually
- ◀ **Uptown Safety Update**
- ◀ **Street Racing & Loud Mufflers**

## Uptown Charlotte

- ◀ **Violent crime down 5% YTD**
- ◀ **Property crime down 7% YTD**
- ◀ **Contacts up 3% YTD**
- ◀ **Arrests up 5% YTD**
- ◀ **Zone checks up 200% YTD**
- ◀ **Challenges: Commercial and residential burglary; Robbery**



- ◀ **Major operations:**
  - Holiday Heartbeat
  - Operation Trio
  - JADE
  - SCARLET
  - Nightly walking beats
  - Dual sports/bikes

## Street Racing/Takeovers

- ◀ New law that went into effect Dec. 1, 2023, increasing penalties
- ◀ 41 events in 2024
- ◀ 14 search warrants
- ◀ 54 citations
- ◀ 22 vehicles seized
- ◀ 9 Arrests
  - 1 repeat with 2 vehicles seized
- ◀ 5 gun seizures
- ◀ 4 repeat locations



## Mufflers

- ◀ NCDMV inspections
- ◀ On-site issues
- ◀ Noise violations



Noise Complaint CAD events with a reference to muffler in the comments.

|                             | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 | 2024* |
|-----------------------------|------|------|------|------|------|------|-------|
| Muffler Noise Complaint CFS | 25   | 35   | 21   | 31   | 30   | 21   | 16    |

\*Data for 2024: 1/1-11/30

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## Creating Safe Neighborhoods

- ◀ **More than the data and more than just law enforcement**
- ◀ **Leveraging lessons learned/best practices from Corridors of Opportunity approach**
- ◀ **A cross-departmental integrated approach takes all of us working together**
  - Charlotte-Mecklenburg Police Department
  - Charlotte Department of Transportation
  - Housing & Neighborhood Services
  - Charlotte-Area Transit System
  - Solid Waste Services
  - The Community and Our Neighbors

## Neighborhood Engagement

- ◀ **Neighborhood engagement and relationship building fosters collaboration and enhances trust**
- ◀ **Working together to develop successful, sustainable solutions to complex challenges**
- ◀ **Strategic shifts to respond to city priorities and changing community needs**
  - Re-organized Neighborhood Engagement Services Team
  - Leverage existing resources for maximum impact
  - Outreach to broader stakeholder groups

## Neighborhood Safety



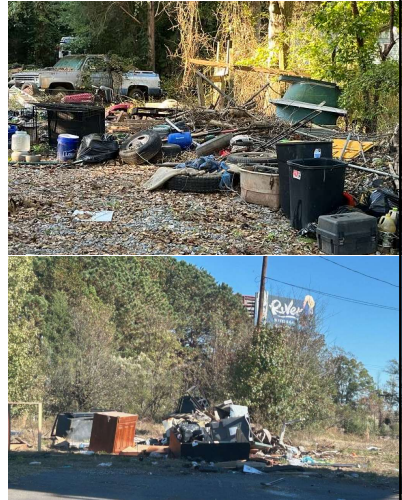
Q5. In what ways can we leverage existing community assets and develop a comprehensive toolkit to empower residents in enhancing safety measures and fostering positive community perceptions within our neighborhoods?

Q6. What innovative strategies or initiatives can we implement to foster a sense of belonging and trust among residents, ultimately promoting safer environments within our communities?

- ◀ **Neighborhood Board Retreats & Matching Grants**
- ◀ **Apartment Community Engagement**
- ◀ **CMPD Community Engagement**
  - National Night Out
  - Neighborhood Watch

## Safe, Healthy, Clean and Green

- ◀ Address illegal dump sites
- ◀ Secure vacant and boarded up properties
- ◀ Junk vehicle removal and nuisance abatement activities



## Safe, Healthy, Clean and Green

- ◀ 1,470+ graffiti locations abated
- ◀ 2,600+ signs removed in last sweep
- ◀ New sticker removal kits
- ◀ 5,000+ bags of litter removed
- ◀ 1,000+ plants in new green spaces



## Resources for Unhoused Neighbors

- ◀ Expanded Street outreach
  - CARES Team
  - Uptown Street Team
- ◀ Unsheltered Working Group
- ◀ Release of CLT+ Request for Unhoused Well Check
  - Over 150 unique requests submitted and serviced
- ◀ Continued investments in supportive housing



## Neighbors Building Neighborhoods



Catherine Simmons/  
Lincoln Heights

*Neighborhood Meeting at  
Community Garden Event*



Little Rock Apartments  
*Park Enhancements*



Plaza Eastway  
*National Night Out*

## NBN Example Strategies

### ◀ Catherine Simmons / Lincoln Heights

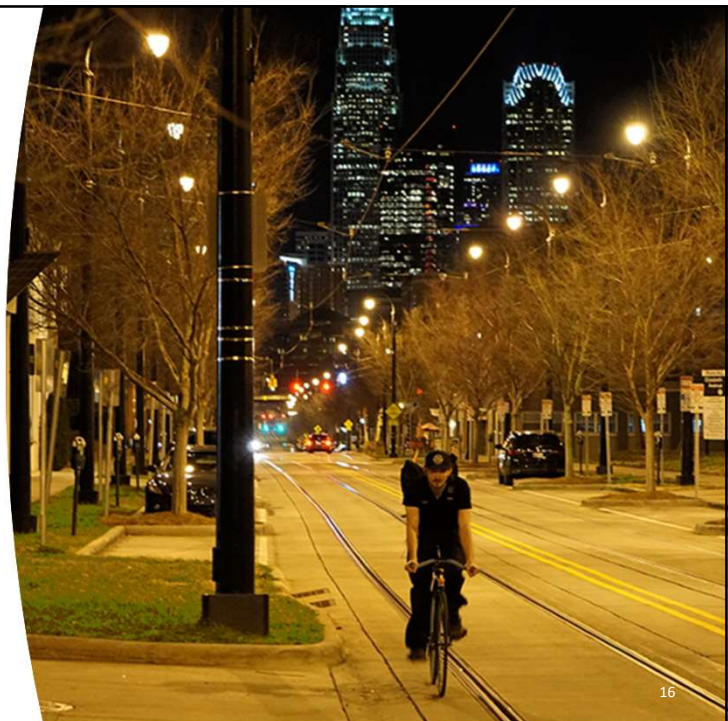
- Partnerships with neighborhood associations
- New affordable homeownership development
- Enhanced foot and bike patrols to build community rapport
- Enhanced enforcement on vacant properties
- Evaluate opportunities for redevelopment, including Acquisition, Rehab, Resell
- Partner with Mecklenburg County to enhance the safety and appearance of Lincoln Heights Park
- Coordinate with CARES Team and community partners to support crisis response

### ◀ Little Rock Apartments

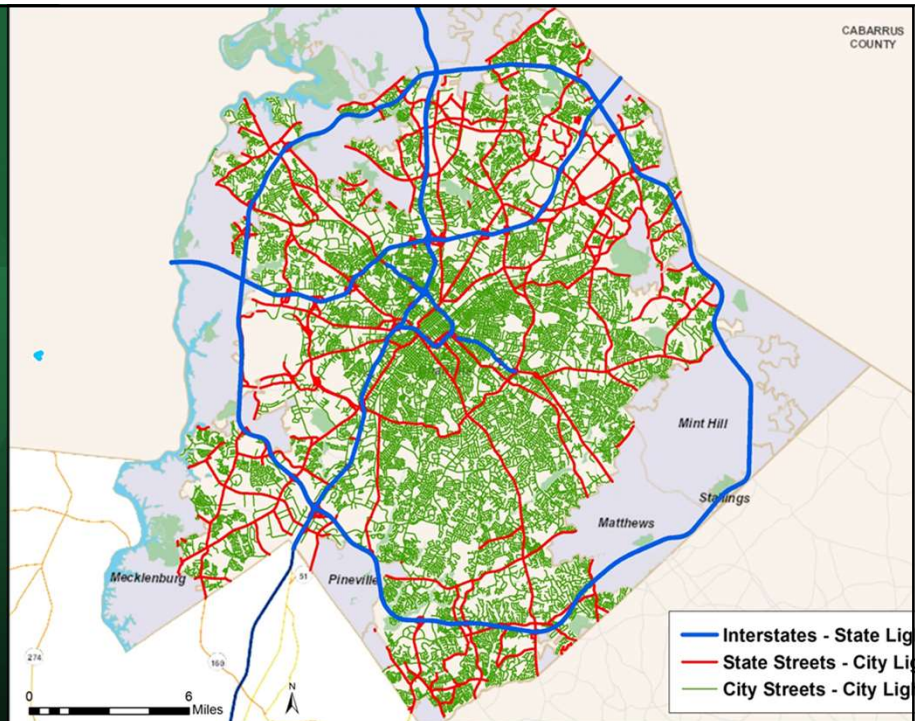
- Partnership with INLIVIAN and CMPD to enhance safety and connect residents to community resources, with a focus on youth
- Secured a grant from Lowe's to revitalize the park at Little Rock Apartments, working with residents, MYEP ambassadors, an Alternatives to Violence staff to create a more inviting community space.
- Organized a youth Halloween event in partnership with local radio station 102.5 The Block, providing a safe and engaging environment for young people to celebrate the holiday.
- West Boulevard Alternatives to Violence Team staff are now on-site at Little Rock.

## Street Lighting in Charlotte

- Enhances visibility for drivers, pedestrians, and bicyclists to see surroundings and avoid hazards.
- Prevents crashes by illuminating conflict areas.
- Provides sense of security for walking or biking at night.
- Improves emergency response times to locate an incident more quickly in a well-lit area.

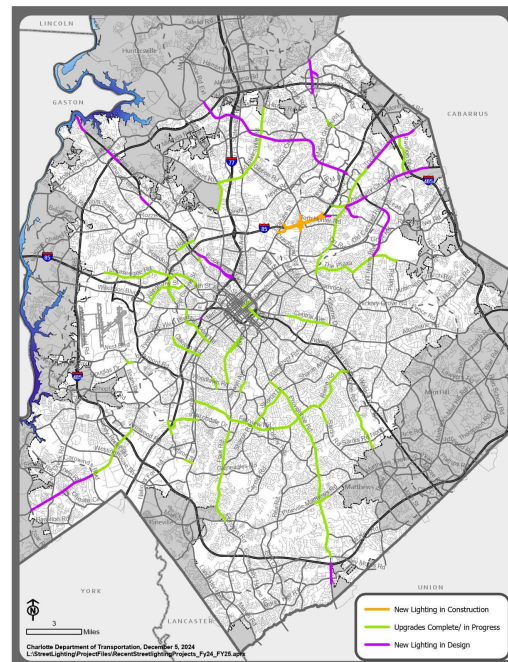


## Who Lights our Streets?



## Street lighting in Charlotte

- Types of Lighting Project
  - LED upgrades
  - Arterial streets identified by city
  - Resident requested
- Key partners
  - Duke Energy
  - CMPD
  - NCDOT
- New projects



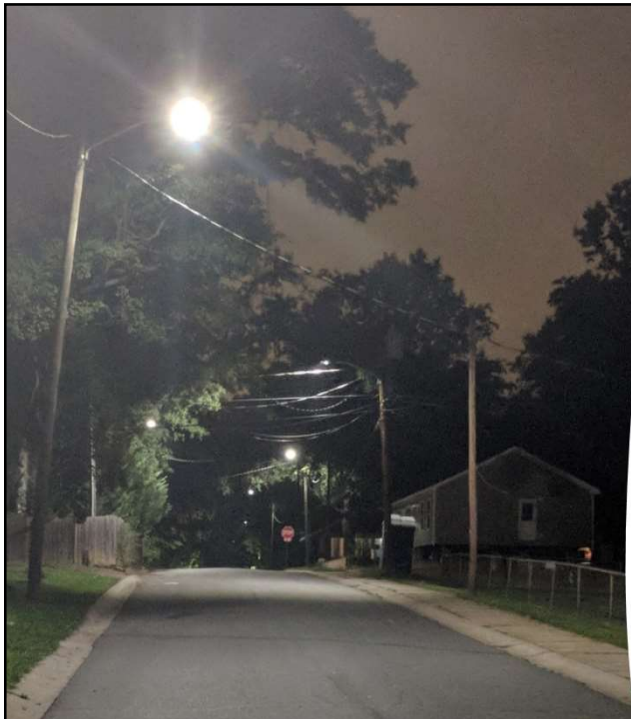
## Upgrading Existing Street Lights

High  
Pressure  
Sodium  
(HPS)



LED

 CITY of CHARLOTTE



## Reporting Street Light Outages

- **Residents can report directly to Duke Energy**
  - Call - 800.POWERON (800.769.3766)
  - Text – text OUT to 57801
  - Online - [duke-energy.com](https://www.duke-energy.com)
- **Other Options**
  - Call 311
  - CLT+ Mobile App
  - Call CDOT at 704.336.4119
  - Email [CharlotteDOT@charlottenc.gov](mailto:CharlotteDOT@charlottenc.gov)

## Upcoming Schedule

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