

Report of Internal Audit Charlotte-Mecklenburg Police Department Vice Imprest Fund 2014 June 23, 2015

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Purpose and Scope

Internal Audit performs periodic reviews of the Charlotte-Mecklenburg Police Department (CMPD) Vice Imprest Fund. We performed six reviews during calendar year 2014, and this report summarizes our results. The purpose of the reviews was to verify the cash on hand and to determine whether the officers in the Vice and Narcotics Division adhered to the established policies and procedures for replenishment of funds.

We conducted this performance audit in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

This report is intended for the use of the City Manager's Office, City Council, and the Charlotte-Mecklenburg Police Department.

Conclusion and Summary Results

The controls in place related to the Vice Imprest Fund are adequate and operating satisfactorily. Accounting for the Imprest Fund and related case documentation is detailed and complete. All advances have been accounted for, although some transactions continue to exceed CMPD's guidelines for timeliness. CMPD supervisory staff continues to give attention to its administrative controls and has reduced non-compliant transactions from 19% in 2013 to 12% in 2014. We are satisfied with the level of controls in place and with CMPD's progress toward higher compliance.

Background

The Vice Imprest Fund was established by the CMPD Special Investigations Bureau, Vice and Narcotics Division (Division), for use in ongoing investigations related to controlled substances, prostitution, gambling and other criminal activities.

The Division is currently authorized to maintain \$40,000 cash in the Imprest Fund. CMPD's standard operating procedures call for the replenishment of Imprest Funds when two-thirds of the fund has been expended, or when approximately \$13,000 is remaining in the fund. The shift sergeant notifies Internal Audit when the fund reaches that level and requests the audit. Over the past several years, annual replenishments have ranged

from \$150,000 to \$200,000 and totaled \$175,433 during 2014. For FY15, the budget for replenishment is \$200,000.

The Imprest Fund cash is kept inside a locked safe in a secure location within the Division. Physical access to the safe is tightly controlled. The Division Commander and Division supervisors are authorized to advance funds – using numbered vouchers for accounting control – to Sergeants, Lieutenants, and Special Investigative Bureau detectives for specific purposes, including the following:

- For officers to purchase controlled substances during an undercover investigation.
- For informants to purchase controlled substances, when establishing their reliability, or when needed to establish probable cause to obtain a search warrant.
- For payment of admission, when required, to enter business establishments while conducting authorized investigations, or to pay for drinks and tips that are reasonable and necessary during the investigation.
- For emergency travel that will be reimbursed to the Imprest Fund with City or Federal travel funds.

Each Supervisor is responsible for ensuring that:

- Vouchers accounting for the use of Imprest Funds, along with any remaining unspent funds, are returned within the prescribed time limits 30 days for most advances, seven days for informant payments, and by the end of the current shift for large advances with an unused balance of \$1,000 or more.
- The appropriate case notes and documentation on all expenditures and informant payments are complete, accurate and filed in the appropriate location within the safe room.
- The returned vouchers are complete and accurate, and all signatures are legible.

All property purchased by the Vice and Narcotics officers must be submitted to the CMPD Property Control Bureau (PCB). The evidence is sealed in bags and initialed by the impounding officers. Items too large or bulky for packaging are tagged. The responsibility of the PCB begins when the evidence and paperwork are presented for processing and storage at the PCB receiving counter. PCB personnel ensure that the accompanying evidence information sheets are accurately completed and that the items are appropriately packaged or tagged.

Open cash advances and informant pays are reviewed during the audits. As mentioned above, vouchers advancing Imprest Funds are to be returned within the prescribed time limits. Cash advances with a balance of \$1,000 or more remaining unused are to be returned to the vault by the end of the shift. The Division has notified all sergeants that the policy will be strictly followed. If officers are regularly late with their vouchers, they will lose the privilege of utilizing the Imprest Fund. The detectives assigned to the

Special Investigations Bureau who are continually late with their vouchers are subject to disciplinary actions.

<u>Results of Audit</u>

1. <u>Cash on hand reconciled to record; expenditures were documented and agreed to</u> policies; property evidence was controlled.

During calendar year 2014, six audits were conducted, and the vice fund records were accurately reconciled to vault cash on each occasion. Replenishments for the year totaled \$175,433. The number of transactions per audit period ranged from 135 to 176. For randomly selected items tested, Division personnel pulled the official documentation related to the case. Auditors reviewed each file to determine that the departmental policies and procedures had been followed. In addition, random property reports were selected for testing. Auditors visited the Property Control Bureau to verify that each selected item was on hand and packaged properly. There were no exceptions.

2. <u>Documentation adequately supported expenses</u>, but was submitted late by officers for 12% of transactions.

There were 933 cash advances and informant pays totaling \$289,645 issued during calendar year 2014. As noted in the Background section, CMPD has a detailed procedure for handling cash advances.

Unused funds are common and expected. Officers make tentative plans for the use of funds, but many times return the funds without completing a transaction. In 2014, nearly 40% of the funds advanced were returned unused.

Over the past several years, CMPD has taken actions to reduce the amount of time unused funds are held by officers. Particular attention has been given to large advances that are not used as planned during a detective's shift, and that result in unused advance funds of \$1,000 or more. Advances with \$1,000 or more unspent require return of unused funds during the shift the funds were obtained. During the year, 26 cash advances were over \$1,000 each, totaling \$52,770. All advances were completed (transaction, report and/or return), as required.

More common advances under \$1,000 have also received considerable attention. The enforcement of Department policies ensure that unused funds are accounted for, including the timely submission of documentation in support of Imprest Fund expenses. During 2014, documentation (while sufficient to support the expense) was submitted late for 80 advances and 31 informant pays. This represented 12% of such transactions compared to the 19% rate of late submissions in 2013.

<u>Actions Taken</u>: In 2012, a Vice Policy was implemented to track late vouchers and impose penalties for non-compliance. As a result in 2014, 14 officers received verbal warnings and five officers were suspended from using Vice funds a period of 90 days each. The 19 officers impacted by the Policy represent 18% of the 108 officers initiating vice transactions in 2014.

<u>Recommendation</u>: Even though the non-compliance penalties decreased from 19% in 2013 to 12% in 2014, CMPD should continue to work with officers to reduce the non-compliance penalties.

<u>CMPD Response</u>: Vice continues to work hard to improve all the procedures to ensure that every voucher is returned on time with complete and comprehensive information. Since implementing our new policy in May 2014, the number of late vouchers has significantly been decreased. Of the 111 total late vouchers only 45 came after the new policy was implemented. Supervisors will continue to enforce this policy and are determined to see the total number of late vouchers continue to decline.