CHARLOTTE AREA TRANSIT SYSTEM
Training & Instruction

RETURN TO DUTY (Less than 30 days)

Safety sensitive employees who are less than 30 days shall receive return to duty training prior to returning to duty.

Training Content

- Pre/Post Trip
- Updated Safety/Operational Notices
- Ride check

Estimated time: 1-2 hours

REFRESHER TRAINING (30 – 89 days)

Safety sensitive employees who are off duty 30 or more days shall receive refresher training prior to returning to duty. Bus operators who are out of work for 30 days or more must pass a Ride Check conducted by Training & Instruction personnel.

Training Content

- Pre/Post Trip
- Smith System
- Turns & Service Stops
- Wheelchair
- Emergency Operations
- Updated Safety/Operational Notices
- Ride check

Estimated time: ½ day

RECERTIFICATION TRAINING (90 – 364 days)

An absence of 90 days or more will require recertification training. All bus operators shall attend recertification training at a minimum of every two years.

Training Content

- Pre/Post Trip
- Fare
- Route Theory
- Smith System
- Turns & Service Stops
- Wheelchair
- Emergency Operations
- Updated Safety/Operational Notices
- Ride check

Estimated time: 1 day

Full Retraining (365 days or more)

Estimated time: 7 week training class