CHARLOTTE AREA TRANSIT SYSTEM
Training & Instruction

TRAINING OUTLINE

Course Name: Bus Operations Recertification Training							
Instructor: Training Supervisor							
Position(s) Requiring Course: All Bus Operations Operators and Supervisors				**Hours of Instruction:** 8			
General Description Of Class: Classroom training on various subjects pertaining to bus operation. Based on current needs. Includes the following refresher classes: • Pre/Post Trip • Fare • Route Theory • Smith System • Turns & Service Stops • Wheelchair / Quantum Securement • Emergency Operations • De-escalation for Transit Personnel							
Classroom Training	**X**	**Field Training**	**X**	**OJT**		**Other**	
Training Materials and Required Resources:							
Reference Materials:							
Essential Skills Developed In This Course:							
Evaluation And Assessment Process:							
Certification		**Qualification**		**Refresher Frequency**		**Bi-Annually**	
Revision # 1		**Revision Date: October 27, 2022**					