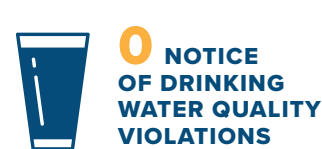
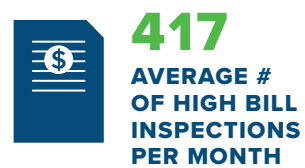
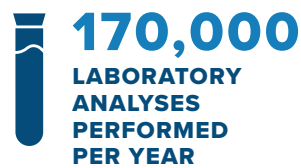
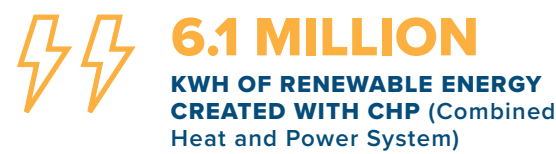
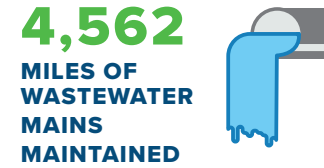
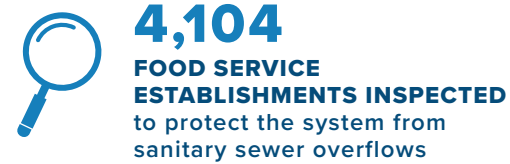
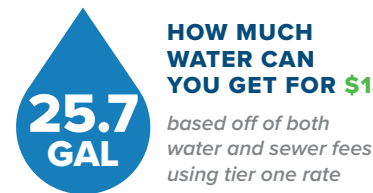
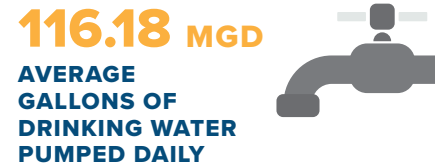
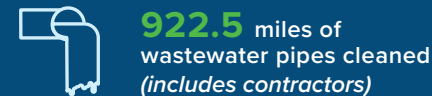
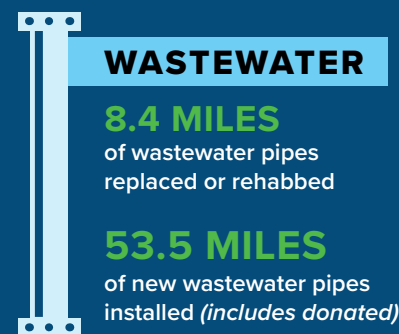
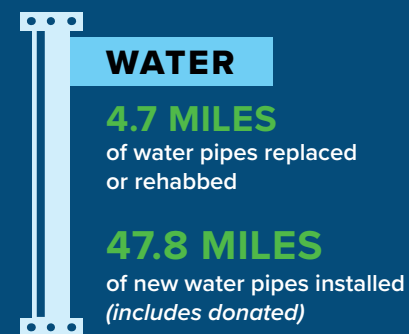


FACTS & FIGURES



MAINTENANCE



This is Charlotte Water's facts and figures at a glance for fiscal year 2024. Language translation is available upon request.
Estos son los hechos y las cifras de Charlotte Water de un vistazo para el año fiscal 2024. La traducción al español está disponible bajo petición.
Voici en un coup d'œil les faits et les chiffres de Charlotte Water pour l'exercice 2024. La traduction française est disponible sur demande.
Это факты и цифры Шарлотт Уотер с первого взгляда на 2024 финансовый год. Перевод на русский язык предоставляется по запросу.
Đây là sự kiện và số liệu của Charlotte Water, trong nháy mắt cho năm tài chính 2024. Bản dịch tiếng Việt được cung cấp theo yêu cầu.
这是夏洛特水务公司2024年财政年度的事实和数据。可根据要求提供中文翻译。

CHARLOTTE WATER

AT A GLANCE

FISCAL YEAR 2024

ALL INFORMATION CURRENT AS OF JULY 1, 2023, AND REPRESENTS FY23 TOTALS.

AWARD-WINNING UTILITY

- ★ 2022 NACWA PLATINUM PEAK PERFORMANCE AWARDS
McAlpine Creek, Sugar Creek, Mallard Creek, McDowell Creek
- ★ 2022 NACWA GOLD PEAK PERFORMANCE AWARDS
Ashe Plantation, Irwin Creek
- ★ 2022 NACWA COMPLIANCE TESTS: 7,168
- ★ NC ONE WATER: DISASTER PREPAREDNESS AWARD (Charlotte Water), GOLDEN MANHOLE AWARD (Jackie Jarrell), BOARD OF TRUSTEES AWARD (Carl Wilson), TREASURER AWARD (Carolyn Ross)
- ★ 2022 UTILITY OF THE FUTURE TODAY AWARD
- ★ NC AWOP AWARD: Franklin, Vest, Lee S. Dukes
- ★ MEMBER OF THE CLASS OF 2022 WEF FELLOWS
Angela Charles
- ★ Charlotte Water maintained a AAA bond rating from Fitch, Moody's, and Standard and Poor's.
- ★ ACEC ENGINEERING EXCELLENCE AWARD

Operated by the City of Charlotte

RATES & FEES

AVAILABILITY FEES

Covers the maintenance of infrastructure to provide 24/7 water & sewer service

Water 5/8-inch Connection Size
\$1.38/month

Water 1-inch Connection Size
\$3.45/month

Sewer 5/8-inch Connection Size
\$9.06/month

Sewer 1-inch Connection Size
\$22.64/month

FIXED FEES

Covers the cost of servicing customer accounts

Water
\$5.52/month

Sewer
\$5.52/month

SEWER RATES

\$5.66 per Ccf of water used

Every dollar spent by
CHARLOTTE
WATER
represents **\$17.70**
in economic growth
for the region.

AVERAGE CUSTOMER BILL*

\$75.98 for a 7 Ccf customer per month

**doesn't include storm water fees*



WATER RATES

TIER 1
1-4 Ccf

\$1.89
per Ccf

TIER 2
5-8 Ccf

\$2.44
per Ccf

TIER 3
9-16 Ccf

\$5.64
per Ccf

TIER 4
Over 16 Ccf

\$10.69
per Ccf

WHAT IS A CCF?

Ccf is an abbreviation that represents 100 cubic feet, which equals 748 gallons.

WE MAINTAIN

3 WATER TREATMENT PLANTS

17 TREATED WATER STORAGE & BOOSTER PUMPING STATIONS

2 WATER SUPPLY INTAKES

16 TOTAL NUMBER OF STAFFED FACILITIES

13 WATER TOWERS

75 WASTEWATER LIFT STATIONS

2 RAW WATER RESERVOIRS

6 WASTEWATER TREATMENT PLANTS

4 FIELD OPERATION CENTERS

OUR HISTORY

1899

The City of Charlotte bought The Charlotte Water Works Company for \$226,400. It had 76 hydrants and a pumping capacity of 1 million gallons per day.

1903

The first wastewater septic treatment plants were built.

1911

The original Catawba River Pump Station was opened to provide drinking water and fire protection.

1922

Construction began on the Vest Water Treatment Plant.

1927

Charlotte began construction on two new wastewater plants, Sugar Creek and Irwin Creek.

1948

A new industrial waste ordinance was created in order to keep pollution out of our creeks.

1972

The consolidation of several regional water and sewer systems formed Charlotte-Mecklenburg Utility Department (CMUD).

1989

The system reached more than 4,000 miles of water and sewer pipes.

2015

The name was changed to Charlotte Water.

2023

Charlotte Water employs a staff of 1,106, serving more than 1 million customers and pumping more than 116 million gallons of water per day.