



CHARLOTTE-MECKLENBURG



VOLUNTARY  
REGISTRY FOR  
VULNERABLE  
POPULATIONS

## WHAT IS THE PURPOSE OF SAFE OUTCOMES?

The **Voluntary Registry for Vulnerable Populations “Safe Outcomes”** program provides improved public safety and service to enable the CMPD to obtain critical information (prior to an actual emergency) to assist in response to calls for service involving an individual with Alzheimer’s disease, blindness, autism, Down’s syndrome, deafness, attention deficit/hyperactivity disorder (ADHD) and other medical and/or developmental disabilities that may affect the way individuals interact and respond to CMPD Officers.

Having this information about the behavior of an individual with medical and/or developmental disabilities allows Officers to be better prepared to bring the call to a peaceful resolution.

## HOW DOES IT WORK?

Information entered by residents into the Safe Outcomes application will be added to CMPD’s computer aided dispatch (CAD) special situations remarks and will be included with any other information for the specific address provided by the resident. When 911 Communications receives a call for service and the address is associated with an address registered in Safe Outcomes, and the call is dispatched to the Officer, the CAD screens for officers and dispatchers will indicate this is Safe Outcomes **“Flagged Address.”**

The information on this screen alerts the Officer that at this call for service address resides a person who is registered with the Safe Outcomes program. The responding Officer can open the link displayed on their CAD screen and read summary information and view a photo (if one is included) of the person registered in Safe Outcomes.

## ENROLLMENT IS EASY

Caregivers can enroll family members, friends, or clients with medical and/or developmental disabilities on the Safe Outcomes portal website:

**[https://charlottenc.gov/Safe\\_Outcomes](https://charlottenc.gov/Safe_Outcomes)**

Once verified as a registered user, a caregiver can register up to four persons on the Safe Outcomes portal including names and contact information of family, friends, and neighbors who interact with the individual, and submit a current photo of the individual. To mitigate confidentiality issues, CMPD has included a waiver in the registry. Providing data is voluntary and the information will be used solely for the purpose of assisting Officers and other first responders in providing service.

***Safe Outcomes is voluntary for those participating and all information is kept confidential. There is no enrollment fee.***

